

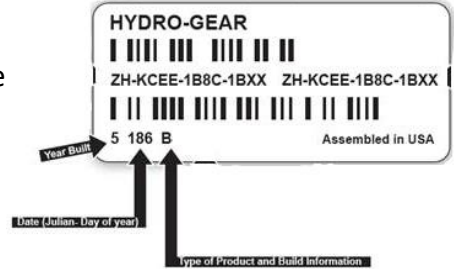
# Service Bulletin



**DATE:** May 21, 2018

**Model:** X3 and Z3 Blower - select units manufactured in model year 2016 and 2017

**Hydro-Gear Date Code:** Affected units with date code prior to 7\_340\_B. Any unit with date code beginning 7\_341\_B was manufactured using the improved, additional processing.



**Description:** The affected units were constructed using Hydro-gear ZT-3100 series integrated zero turn hydraulic units with a date code prior to 7\_340\_B. Due to premature wear failures on the block, Hydro-gear performed further analysis and implemented improved processing actions to prevent future recurrence. Subsequently, Hurricane has confirmed all in-house ZT's were manufactured utilizing the new process. Hurricane and Hydro-gear are standing behind the warranty of the product.

**What is involved:** For a failed unit, the dealer will order the correct replacement hydraulic replacement from the distributor. The replacement hydraulic will be provided at no charge. The dealer will remove the failed hydraulic and replace with the new ZT-3100.

Model	Location (from operator position)	Part Number
X3	Right side	3A7C-1XXX
X3	Left side	3A7B-1XXX
Z3	Right side	LPRP-19XX
Z3	Left side	HPRP-19XX

**Warranty claim & reimbursement:** After completing the repair, the dealer will return the failed unit and submit a separate warranty claim for each unit repaired, including the Hurricane unit serial number, the old hydro-gear serial number, the new hydro-gear serial number, and labor cost of \$150. Upon receipt of the returned parts, review and approval of the claim, the distributor will issue a \$150\* credit to the dealer's account.

**\*Limits:** Claims submitted prior to December 31, 2018 will receive \$150 labor credit for each approved claim. Any claim submitted after December 31, 2018 for product in the affected date code range will be subject to parts coverage only up to 2-years from original date of equipment purchase. If after analysis and testing, the returned unit is determined by Hydro-gear not to have failed, the dealer will be charged the current dealer cost for the replacement part.

**Warranty Note:** This does not affect, extend, or alter any other portion of the standard Hurricane product warranty.

**We thank you for your continued support of Hurricane Power and the commitment to provide the best product possible to the end-user, our mutual customer.**